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CRICO/Risk Management Foundation of the Harvard Medical Institutions certifies that

shah sikkander badusha

has participated in the online educational activity

The Telephone in Clinical Practice: Reducing Liability Risks, Improving Patient Care

on **10/19/2010**

and has been awarded 2 *AMA PRA Category I Credits™*.

CRICO/RMF of the Harvard Medical Institutions is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

This activity is designed to be suitable for 2 hours of Risk Management study in Massachusetts.

A handwritten signature in black ink, appearing to read "Luke Sato", with a long horizontal line extending from the end of the signature.

Luke Sato, MD
Chief Medical Officer and Vice President of Patient Safety